



Eye Clinic North®

Pupillary Distance (PD) Policy

There are numerous measurements, features, and parameters that are taken into account when selecting and ordering a pair of glasses, such as vertex distance, pantoscopic tilt, base curve, ocular centers, A size, B size, distance between lens, temple length, binocular or monocular pupillary distance at distance and at near and the fitting height of single-vision, bifocals, trifocals, and progressive lenses.

These measurements:

- Are not part of your eye health examination or refraction,
- Are not part of your prescription of glasses,
- Are not the responsibility of the prescriber,
- Are not part of your medical record,
- Are not classified as individually identifiable health information (HIPAA)
- Are not required to be disclosed.

These measurements:

- Are proprietary sizing information for a manufacturing process, and
- Are the responsibility of the fitter, dispenser, or optician at the place you choose to shop for glasses.

The Federal Trade Commission has determined that eye care providers do not have to measure or disclose pupillary distance information. The FTC has acknowledged that there are indeed concerns about including pupillary distance on a prescription because one may consider several factors when determining a PD, such as: whether the current pupillary distance measurement matches the previous measurement, changes that may have occurred since the issuance of the prescription, and the complexity of the prescription.

Our optical staff at Eye Clinic North have specific training to properly select, measure, and fit glasses. We work closely with our labs to ensure we only dispense glasses that are double-verified against strict national manufacturing standards. We also provide excellent warranties and satisfaction guarantees of in-house products and services.

If you choose to purchase glasses online, you are free to do so. There are zero-cost alternatives that allow you to obtain your PD measurement. Please be mindful that you will be bypassing the professional work of opticians and personally assuming the responsibility of frame sizing and all related measurements and will be unable to verify accuracy and safety of the product. Studies have shown that 45% of glasses purchased online did not meet prescription or safety standards and 25% failed impact resistance testing.

Eye Clinic North is not responsible for inaccuracies of any product that is purchased elsewhere and will not release proprietary frame or facial measurement information.